



## 5 EVIDENCE OF IMPROVEMENT

### RESPONDING TO THE GOVERNMENT OFFICE SETTLEMENT LETTER OF DECEMBER 2002.

**5.1** The settlement letter of 10th December 2002 contained helpful comments regarding our APR and our Strategy. These comments together with a summary of our response are set out on the following table.

**Table 5.1 – Response to Government Office Comments**

Summary of the comments contained within the December Settlement letter	Summary of actions taken to respond to comments
<b>Changes to strategy</b> No comments made	
<b>Targets and Objectives</b> Review of targets welcomed	We have continued to adopt the coloured version of the target monitoring (Tables 3.1 and 3.2). We have undertaken a further refinement of our targets to roll them forward, make them more focussed in respect of the delivery programme and to move to more outcome targets.
Need to continue to monitor against national cycle target.	Cycling is being monitored against both the national and local targets.

Summary of the comments contained within the December Settlement letter	Summary of actions taken to respond to comments
More stretching target for disabled facilities at pedestrian crossings.	A new, more stretching target has been introduced.
Consider paying attention to powered two wheelers.	A new target related to the casualty rate for P2W's has been introduced for future monitoring.
<b>Delivery of Schemes</b> Analysis of progress against national targets. Clearer examples of outcomes and causal links with schemes.	Examples of schemes that help deliver national targets are given. The outcomes, where monitoring data is available is also given.
<b>An Effective Programme</b> Summary implementation finance table needed including other than LTP funding.	In working closely with GOWM and DfT to develop the bespoke Finance Tables required due to the resubmission of the LTP the need for a summary implementation programme has now been addressed. The principle sources and amounts of non LTP funding are set out in paragraph 4.8
<b>Action taken to address issues raised last year</b> Form was a useful summary.	Same format used for reporting this year.
<b>Clear consultation arrangements</b> Specific examples of how consultation has had an impact on the programme and APR.	A new section giving examples of changes made to the strategy, programme and detailed scheme design as the result of consultation has been added to Chapter 6.
<b>Best Practice Sharing and Learning</b> Formation of centralised team welcomed – wish to see how this has helped delivery. Examples of best practice groups. Examples of sharing and learning benefiting programme.	The centralised team has developed a more speedy decision making process, improved co-ordination across authority boundaries and provided enhanced programme management. Examples of best practice groups and sharing and learning e.g. in UTC operations, maintenance and procurement are given.

## REVISIONS TO THE STRATEGY

**5.2** The production of the new LTP has been initiated by a need to increase the investment in the transport infrastructure of the West Midlands as proposed by WMAMMS and CANS. Both studies confirmed the existing strategy as the correct one. The new LTP therefore does not propose a change to the strategy from the 2000 LTP apart from an increased emphasis on changing attitudes. The aim is to implement the strategy faster.

**5.3** This APR then does not propose any significant change in strategy apart from increased emphasis on a 'hearts and minds' campaign.